

Christopher J. Henke

INDUSTRIAL OPERATIONS EXECUTIVE | GENERAL MANAGEMENT | PROGRAM LEADERSHIP

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EXECUTIVE PROFILE

Senior operations executive and former Chief Executive Officer and General Manager with **14+ years of leadership and management experience**, including approximately 12 years in industrial operations and project leadership. Brings company-wide P&L ownership, strategic planning, budgeting, forecasting, customer development, safety leadership, manager coaching, and operating-system execution.

LEADERSHIP CAPABILITIES

General Management & P&L	Multi-Site Industrial Operations
Program & Project Delivery	Budgeting & Cash Flow
Margin & Job Costing	Safety, Risk & Compliance
Customer Growth & Contracts	Manager Development
SOPs, Dashboards & Cadence	U.S.-Mexico Operations

14+ YEARS OF LEADERSHIP	\$8M+ INDIVIDUAL CONTRACT SCOPES	>\$6M PEAK ANNUAL REVENUE	≈\$10M BONDING CAPACITY
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PROFESSIONAL EXPERIENCE

General Manager, North America | Total Solution Provider, LLC

United States and Mexico | Paid employment: January 5 - August 13, 2026 | Continuing unpaid services: August 14 - August 2026

- Led North American industrial operations and project delivery valued up to approximately \$1.5 million across machinery relocation, equipment installation, automation, facilities, manufacturing support, and logistics.
- Coordinated more than 50 employees, contractors, engineers, managers, vendors, and affiliated resources across the United States and Mexico; this figure represents coordinated resources, not direct reports.
- Established EHS processes, OSHA-aligned programs, contractor prequalification, workforce standards, SOPs, Microsoft 365 workflows, project controls, and management dashboards.
- Partnered with ownership, finance, managers, customers, and technical resources on budgets, estimating, purchasing, job-cost review, project performance, resource allocation, and P&L decisions.

Chief Executive Officer | Henke Industrial, LLC

Erlanger, Kentucky | U.S. and international projects | February 2024 - December 21, 2025

- Held company-wide responsibility for P&L performance, strategic planning, budgeting, forecasting, cash-flow planning, project delivery, workforce capacity, safety, compliance, customer relationships, and operating systems.
- Led managers and frontline teams across operations, project management, EHS, sales, finance, human resources, and administration.
- Improved visibility into margins, cash flow, backlog, job costs, project status, resource needs, and risk through dashboards, reporting controls, CRM, and standardized procedures.

SELECTED PROJECT OUTCOMES

\$1.1M to \$2.2M Expanded an executed industrial project scope; margin dollars approximately doubled.	≈\$8M over 3 years Led a multi-site plant relocation described by the client as an approximately three-year project.	Schedule recovery Recovered an approximately one-month-behind \$8 million project while coordinating a concurrent \$1.3 million scope.
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PROFESSIONAL EXPERIENCE CONTINUED

Director of Operations and Administration | Henke Industrial, LLC
Erlanger, Kentucky | U.S., Mexico, China, and other international project exposure | August 2014 - February 2024

- Progressed through expanding responsibility across operations, project management, administration, people operations, safety, compliance, business development, contracting, insurance, and organizational systems.
- Directed industrial projects from estimating and contract review through scheduling, mobilization, field execution, change management, financial monitoring, and closeout.
- Negotiated high-value contracts and long-term service agreements with industrial customers, equipment manufacturers, vendors, and subcontractors.
- Built cross-functional operating infrastructure spanning rigging, millwright services, construction support, project management, EHS, payroll, technology, contracting, insurance, and compliance.
- Implemented CRM, digital file management, job costing, dashboards, and reporting systems that improved document control, project visibility, estimating continuity, and customer communication.
- Developed managers and promoted field talent while standardizing recruiting, onboarding, performance management, training, accountability, and succession practices.

EARLIER LEADERSHIP EXPERIENCE

Family Services Case Manager and Project Coordinator Commonwealth of Kentucky February - December 2014 Managed regulated cases, court-ready reporting, and coordination across courts, medical professionals, schools, law enforcement, and community providers.	Customer Experience Supervisor Delta Air Lines November 2011 - February 2014 Supervised international service recovery, retention, escalations, coaching, and brand protection; ranked among top-performing supervisors for high-value customer retention.
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EDUCATION

Bachelor of Arts in Psychology, Honors Psychology
University of Cincinnati, McMicken College of Arts and Sciences | Awarded June 13, 2009

Associate of Arts in Liberal Arts
University of Cincinnati Clermont College | Awarded June 10, 2006

SAFETY AND MANAGEMENT TRAINING

Completed OSHA 30-Hour General Industry Outreach Training, August 22, 2023 | NFPA 70E Electrical Safety in the Workplace training | DOT Supervisor Signs and Symptoms Training | Qualified Rigger Instructor | Overhead Crane Instructor | Powered Industrial Truck and Forklift Instructor | Project management, business continuity, risk management, Agile, Scrum, and Disciplined Agile foundations

SYSTEMS

Microsoft 365 · CRM · project controls · estimating · scheduling · job costing · change orders · executive dashboards · digital document control

LANGUAGES

American Sign Language
Fluent / full professional proficiency

Spanish
Basic / elementary